

Bradam Ltd – Quality Management Policy

1. Policy Statement

At Bradam Ltd, we are committed to delivering construction services of the highest quality. Our goal is to consistently meet or exceed client expectations, comply with statutory and regulatory requirements, and continually improve the effectiveness of our processes.

This policy underpins our approach to quality across all aspects of our work, including project planning, execution, procurement, and aftercare.

2. Our Quality Commitment

Bradam Ltd is dedicated to:

- Delivering work that is safe, compliant, and fit for purpose.
- Meeting the agreed project specifications, budgets, and timescales.
- Encouraging a culture of continuous improvement and professional development.
- Monitoring performance and implementing improvements based on feedback and audits.
- Collaborating with clients, suppliers, and subcontractors to maintain high standards.

3. Quality Objectives

To support this policy, we have established the following quality objectives:

- Achieve and maintain client satisfaction on all projects.
- Reduce defects and rework through robust planning and supervision.



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- Ensure all staff are trained, competent, and aware of quality expectations.
- Continuously review and refine internal processes and documentation.

4. Roles and Responsibilities

The Managing Director is responsible for overseeing the implementation of this policy and allocating appropriate resources.

Project and Site Managers are responsible for applying quality control procedures during project delivery.

All Employees must adhere to company procedures, report non-conformances, and contribute to quality improvements.

5. Continuous Improvement and Review

We are committed to maintaining a culture of continuous improvement by:

- Conducting regular internal audits and management reviews.
- Using client feedback and performance data to drive improvements.
- Updating this policy and our Quality Management System annually or as required.
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6. Accreditation and Standards

Bradam Ltd aims to operate in line with the principles of ISO 9001:2015 and will work towards formal certification as part of its growth and development strategy.

Approved by: Adam Bogard

Position: Director

Date: 25th April 2025